

# Refunds

The Refunds report will show you a listing of all Refunds generated in the reporting period you select. A refund is generated on a Return Merchandise where you have elected to issue a cash refund instead of issuing a credit memo or a credit to the credit card used (if appropriate).

Information contained on the report:

**Refund number** -assigned by VinNOW.

**Invoice Number** - you can drill down into this field to see the original invoice that is now voided.

**Customer Number** - you can drill down into this field to see the customer information.

**Date** -date of the refund.

**Amount refunded** -total refunded amount.

**tax** -tax on the refunded amount.

**shipping**- any shipping amount refunded.

**restock fee**-any restock fee charged.

**reason** -reason for return.

**invoice Detail** -what product was returned.

**Total** number of refunds.

**Total** amount refunded.