

Credit Card Processing Transactions

This report is run for a date range and includes all transaction detail for charges sent to the processor. For each transaction processed the report shows the date, invoice number, amount, customer ID, card name, card expiration date, last four of the card number, card type, transaction type, response results, AVS and CVV response code, authorization approval code, your processor Batch number, Bank Transaction ID, the User ID, and the cash register ID and computer ID. It also shows the Order ID and the time stamp.

The customer number will reflect the record that the charge was entered through or a zero if there was not an associated customer record. The name that follows the customer number is the name on the card that was charged and may not be the same as the name on the customer record.

Note: Use this report in conjunction with your merchant account online detail report to ensure all charges have been processed. This information will be helpful if you need to contact your processor Payment Service support to report a problem.

This report shows a transactional history of what VinNOW sends to your merchant provider. The data in this report will not change with voids, returns etc. it shows exactly what was sent to the processor and what was sent back.

The information of Date, Time Invoice, Amount, Card Type, CC#, Exp, Trans and Cust and User ID is all information that comes from VinNOW based on the invoice. The fields of Result, AVS, CVV, Authorization and Order ID all come directly from your processor. If you have questions on why a transaction was declined, or if there is an error message that is populating that field, please contact your processor as this information comes directly from them.

If you see Invoice # of 0 this can mean either that a blind credit was done in Maintenance, Credit Card Processor Maintenance or someone has taken an unapplied payment on a customer's account (the credit card payment was not applied to an invoice).



The report will display the customer number of the customer whose profile the invoice is being generated from. The name next to the customer number will be the name of the person whose card is being charged regardless of which customer record the invoice was generated from.

"Off Line" for Result is seen when you have checked the phone authorization box for manual authorizations.

The last page of the report shows summary totals and a Legend describing the AVS and CVV response codes, Approved totals and your processor batch total.

Approved Total is the amount of charges that were run through and approved.

Batch Total is the total of the batch amount as reported to VinNOW by your processor

Note: To just see all credit cards which were declined, run this report with Selection Criteria "Results" set to "Declined".