

Discarded Orders

VinNOW will track all invoices that are developed in cashier and suspended whether or not the sale is completed. If the sale is completed the invoice will be created and reside in the customer record or the ZZ-Point of Sale "Cash" customer record.

If the sale is suspended and then resumed but not completed the information from that invoice will be recorded on this Discarded Orders Report.

If the sale is suspended and you elect to discard the suspended invoice to close a shift, the information from that invoice will be listed on this report also.

The information on the report will include:

Invoice Number.

Customer ID.

Invoice Date.

Suspended Ticket ID (information that was in the Ticket ID box when suspended).

Product ID.

Base quantity of the product.

Register ID it was on.

User ID- This is the user that discarded the order not who originally suspended the sale.

Note: Only invoices that have been suspended and orders where credit card payment was attempted but declined will be placed on this report. Just putting items on the cashier screen does not create an invoice and therefore will not be listed on the discarded invoice report. Users will still receive a "Confirm you wish to discard the current sale...." advisory message.