

## Web Shopping Cart Transaction Log

The Web Shopping Cart Transaction Log is accessed from the Reports menu in Back Office. This is the report to use if you have any questions about web cart transactions.

Select the Report Interval & choose the date/month/year which corresponds to the interval. Right clicking on the down arrow next to the From Date will bring up a calendar to choose a date.

The Web Shopping Cart Transaction Log will list:

**Date/Time**- Date/Time of the Web transaction..

**Transaction type**- defines what transaction occurred between the systems.

**Completion Status**-Will display whether or not the information was able to be passed (success or failure).

**Web Order Number**-The order number that was assigned to the transaction by the Web Cart when it was created.

**VinNOW Order Number**-The order number that VinNOW is assigning the transaction on creation of the invoice.

**Record Count**-How many records were transferred between VinNOW and the cart.

**Web Cust Key** -The customer ID that has been assigned to the customer by the Web Cart.

**VinNOW CustID**-The ID that has been or is going to be assigned to the customer by VinNOW.

**Email Address**-The Email address associated with the transaction.

**Product ID**-The Product ID information associated with the order.

**Note: If a customer does not have an email address and the Primary Cart Key in System Options, Integrated Web Shopping Cart screen is**



***the E-mail Address, then there will be a Failure Completion Status on the log and the customer will not be updated on the cart.***

***Note: It is recommended that you do daily downloads to VinNOW for accurate reporting. The date that an order was placed on the cart will be the invoice date in VinNOW. If orders are not downloaded on the same day they are created on the cart, then they will not show up in Historical reporting mode, however they will show in Current mode.***