

FedEx Overview

Note: At this time, the FedEx Services integration only works for orders that are shipped in the United States. You can use FedEx.com to send an order outside the U.S

FedEx divides their shipping services into the following 2 distinct Carrier Groups:

1. The FedEx Express carrier group handles all activities for each of the Express shipping services. Basically, any FedEx shipping service that guarantees overnight, express, or 2nd/3rd business day delivery is part of the FedEx Express Carrier service. Or, any FedEx shipping service that is not FedEx Ground or FedEx Ground Home, is handled by the FedEx Express Carrier service.
2. The FedEx Ground carrier group handles services for FedEx Ground and FedEx Ground Home. When shipping via FedEx Ground carrier, any shipment going to a residential address must be shipped via the FedEx Ground Home service. If your FedEx account has been authorized to use FedEx Ground to ship to residential addresses, only then can you use FedEx Ground to ship to a residential address.

For more detailed information; [Click Here](#) for FedEx Website

The effect of FedEx having 2 Carrier groupings on VinNOW, is that shipments and pickups for each FedEx Carrier must be created separately. So, if there is a group order where some packages are to ship via FedEx Ground Home, and other packages are to ship via FedEx Express Saver, you will need to schedule 2 shipments. If a FedEx on-call Pickup is to be scheduled for those 2 shipments, you will need to schedule 2 on-call Pickups, even if both Pickups are for the same day. This is a FedEx requirement.

The VinNOW integration with FedEx is accessed via the VinNOW Maintenance menu and allows you, from within the VinNOW application, to:

- Register to use FedEx services from within VinNOW.
- Create FedEx shipments and print the FedEx shipping labels from a list of orders created in VinNOW.
- Access FedEx tracking information for the shipments.
- FedEx On-Call Pickup Scheduling. For use on FedEx Shipments created in VinNOW.

- FedEx Pickup Summary. Summary of all VinNOW Scheduled FedEx Pickups and their Packing Slip information.
- FedEx Shipment Rating. For determining FedEx Shipment Rates for their various shipping services available to Shipments being created in VinNOW.
- FedEx Shipping

The FedEx Shipping screen allows the user to search for and view the status of a list of orders created in VinNOW. This screen is used primarily to perform the following two functions:

- Create FedEx shipments and print the shipping labels for orders with a status of 'To Be Shipped'.
- Accept Shipment of FedEx shipments for orders with a status of 'Shipment Created'. This action will update the order's status to 'Shipped.'

Note: if you are a ShipCompliant customer you can check compliance of the order prior to creating the shipment by checking the 'Check compliance before creating shipments' option on the FedEx shipping form. Additionally, when updating the order to 'Accept Shipment', the shipment information can be sent to ShipCompliant.

Other functions that can be performed from this screen are:

- Delete/Void forward shipments up to the time they are tendered to FedEx.
- Re-print a FedEx shipping label: find order and click on the box to left of invoice#, click on Process menu then Reprint FedEx Shipping Label.
- View/Edit the VinNOW packing slip.
- View the VinNOW order invoice.
- Access the FedEx Pickup Scheduling form. That feature is documented separately.
- Access the FedEx Pickup Summary form. That feature is documented separately.



Creating FedEx Shipments

FedEx shipments may be selected and created for 1 order at a time, or for multiple orders having the same attributes.

For VinNOW group orders where all the orders contain the same products, an entire group of orders can be selected and the shipments created in a single batch operation. All selected orders must also be using the same FedEx Carrier, either FedEx Ground, or FedEx Express.

Split shipment packing slips however, cannot be selected for shipping at the same time. If you do, you will receive a message that the shipment must contain the same items.

Note: Creating a shipment does not notify FedEx that packages are ready for pickup. Unless you have an ongoing daily pickup by FedEx, you will need to make arrangements with FedEx to schedule on-call pickups. You can also schedule FedEx On-Call Pickups from within VinNOW. The On-Call Pickup Scheduling feature is documented separately.