

FedEx Ratings

Shipment Rating feature can be accessed from the FedEx Shipment Request detail form by clicking the "Check Rates" button. Before you can check rates, all of the information required to create a Shipment must be supplied. Once the shipment information is supplied, clicking the "Check Rates" button will bring up the Shipment Rating form.

The Rating form will display many of the item values on which the ratings are based. These values are read-only and cannot be changed on this form.

The main grid on the Rating form will have a row for each Shipment that is to be created. Upon initial form entry, only the first Shipment will have its Service Rates retrieved and displayed.

You can get the ratings for other shipments by clicking on the leftmost selection column for that shipment and then clicking "Get Rates". All the shipments can be selected by clicking in the topmost column.

Once rates have been retrieved, they will display in the shipment's grid row under the column for any of the available FedEx services. If no rate is displayed for a shipment, then that FedEx service is not available/valid for that particular shipment. The User can still set that service as the one to use. But it will likely return an error form FedEx when attempting to create the shipment.

To change the FedEx Service for any of the shipments in the grid:

1. Select those shipments whose FedEx Service you want changed by clicking in their leftmost selection column in the grid.
2. Select the desired FedEx Service from the drop-down list that is above the grid.
3. Click on the "Go" button adjacent the drop-down list. A confirmation message will display prior to any changes being made to the selected shipments.
4. If User confirms they want the service change, the shipment's service will be updated and the new service will then display in that shipment's grid row in the Shipper / Service column.

The area at the bottom of this form will display warnings or alerts that have been returned by the FedEx system for any selected shipment whose Ratings were retrieved.

Note: This is an explanation of how FedEx determines a shipment's billable weight.

Determination of the Actual Weight: Actual weight is the package weight rounded up to the next whole pound. Use a scale to determine the weight of the package. Round any fraction of a pound to the next whole pound for FedEx Express® Envelopes (letters) over eight ounces and all other packages.

Determination of the Dimensional Weight: Dimensional weight reflects package density, which is the amount of the space a package occupies in relation to its actual weight. Dimensional weight may apply to all FedEx domestic and international package services.

Determine the package dimensions in inches. For each dimension, measure at the longest point, rounding each measurement to the nearest whole number (for example, 1.00 to 1.49 will be considered 1, and 1.50 to 1.99 will be considered 2). Multiply the package length by the width by the height. The result is the cubic size in inches.

For Domestic Shipments: Divide the cubic size in inches by 166 to determine dimensional weight in pounds. Increase any fraction to the next whole pound.

Determination of Billable Weight: Compare the package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate. For multiple-package shipments, total the billable weight of all packages in the shipment.