

UPS Shipping Errors

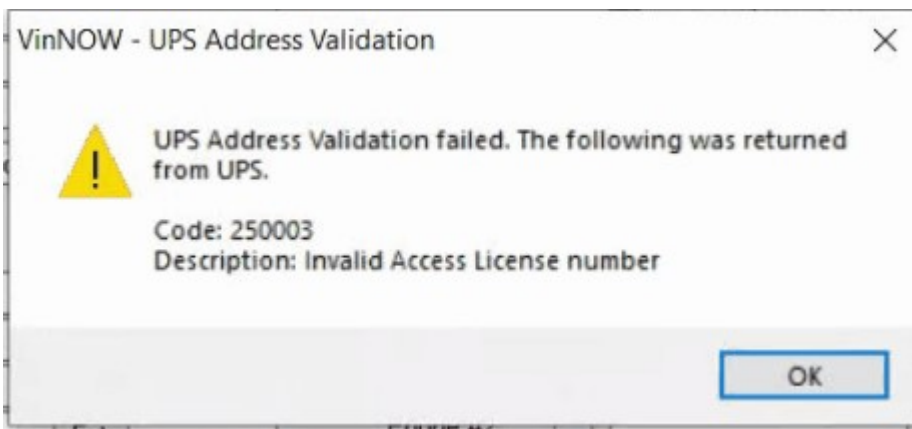
"An exception has been raised as a result of client data"

VinNOW.Ship.UPS.VN_UPSShipment.SendShipmentRequest()

This error is always an indication of an address on the packing slip that needs to be corrected if it is for one specific shipment. If it is multiple shipments, it can mean the UPS account has a problem or a bill needs to be paid.

UPS Address Validation Error:

While validating a customer's address if you get a UPS Address Validation Failed, this means neither UPS or ShipCompliant is setup correctly in VinNOW.



Error 120121. "Shippers Shipper number cannot be used for the shipment". The account number has been de-activated by UPS. Contact UPS for resolution.

This error is exactly as it sounds, there is an issue with your shipping account and you will need to contact UPS.